

## Supporting Business Continuity through Rapid Remote Worker Enablement

**Insight Presentation** 

## Today's challenges require a rapid response

## What you're facing

#### Disruption

Increased demands of network and cloud

Need for data performance, security, and resiliency

Uncertain time frame

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## What you can do about it



Equip workers with devices needed to work from home

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Ensure access to business apps and network



Improve infrastructure connectivity and services



Leverage the cloud for rapid scalability



Enable and train employees on collaboration tools



Scale IT support and mobilize call center resources



Establish security programs: VPN, endpoints, Wi-Fi, devices, etc.

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## Equip workers with devices needed to work from home



**Employee Provided** 

We can source laptops, chrome books, monitors, headsets, mobile devices and hotspots.

Corporate Reseller	cisco	Google	DELLTechnologies Titanium Black Partner
Hewlett Packard Enterprise		Microsoft	Lenovo.
intel	🕞 LG	logitech	Jabra <sup>GN</sup>
NEC	<b>Panasonic</b> <sup>®</sup>	poly	SAMSUNG



## Financing to support rapid deployment

• Short Term "Rental" Equipment Leases

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- Flexible Payment options
- Desktop/PC as a service
- Partner lease and finance
  programs



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## Improving infrastructure connectivity and services



Connectivity & bandwidth expansion



**Connectivity and bandwidth expansion** 

• SD-WAN

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- Cloud On-Ramp for SaaS and IaaS
- VDI connectivity optimization
- Accelerated addition of WAN links
- Aggregated WAN bandwidth

#### Home office extension

- Full office experience at home
- White glove/priority users
- Secure, encrypted connectivity



## Enable and train employees on collaboration tools

#### **Microsoft Teams Adoption**

- 45 days of free access to Brainstorm's QuickHelp adoption and training solution focused on Teams
- Assistance with administration of the QuickHelp portal during the access period
- · Best practices and resources for supporting new remote workers
- Access to draft collateral and communications to help end users
  adopt Teams with best practices in mind

#### **Cisco Webex Enablement**

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- An assessment of teamwork and workshops focused on determining a vision for Cisco Webex and its impact to your organization
- A planning guide and roadmap for adoption, calling and meetings, custom solutions and Webex Control Hub configuration
- Configuration of Webex based on outcomes and decisions reached during the engagement





8x8, Inc. **ZOOM** 

**RingCentral**<sup>®</sup>

## Scale IT support and mobilize call center resources



Enable your agents to handle requests from anywhere





Add level 2 and 3 capacity with remote engineering support





## Ensure access to business apps and network

#### **Windows Virtual Desktop**

Best for organizations using Office 365 and Azure requiring full desktop access

#### **Citrix VDI**

Best for organizations licensed in the Microsoft Cloud, requires deep MS integration and advanced VDI use cases including voice and video

#### **VMware Horizon**

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Best for Organizations not licensing Microsoft, require more complex configurations and need softphone support



## Adopting cloud solutions for speed and scale



Cloud leverage & optimization



- Migration & Consolidation Services
- Workload alignment, dependency mapping
- Cloud On-Ramp for SaaS and IaaS (Azure, AWS, GCP)
- Storage & data protection
- Financial management of cloud for urgent needs
- Managed Cloud Services

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• BC/DR cloud-enabled plans



## Establish security program: VPN, endpoints, Wi-Fi, devices, etc.



#### **Endpoint security**

- DNS, web, email & malware security
- Multi-Factor Authentication (MFA)





#### Virtual Private Networks (VPN)

- Next-Gen Firewalls (NGFW)
- Supplicants and provisioning
- Authentication, authorization, PKI & posture



McAfee Together is power. proofpoint.

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**Cloud Security** 

## Put the pieces together

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Successfully enabling a remote workforce means addressing all criticalities.



## Key services ready to address business continuity



Remote workforce & technology needs

- Virtual collaboration platforms (Video, Voice & IM)
- Desktop virtualization/VDI
- Remote access solutions
- VPN optimization
- Endpoint security

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Connectivity & bandwidth



#### Cloud adoption for speed and scale

- Migration & consolidation
- Workload alignment
- Cloud On-Ramp for SaaS and laaS (Azure, AWS, GCP)
- Storage & data protection
- Financial management of cloud for urgent needs
- Managed cloud



## Network & security integrations

- NAC, identity & access management
- Security/GRC programs
- NGFW, VPN & SASE
- Endpoint security
- SD-WAN/WAN optimization
- Managed SIEM

# Rapidly enabling a remote workforce takes Insight.

## How can we help you today?



## Resources available for you

### New page of resources Insight.com/remote-work





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New Security guide The security impact of rapidly enabling workers

#### Find it on insightcdct.com

#### Webinars (live and on-demand)

#### **Strategies for Business Continuity with Remote Workers**

Subject matter experts answer your most pressing questions about everything from devices and network requirements to cloud collaboration and end-user support.

- Chad Gray Sr. Architect
- Stephen Revel Sr. Manager/Architect, Connected Workforce

#### Network and Security strategies for Remote Workforce Effectiveness

Our team will discuss how to more effectively empower your remote workforce and ensure you are meeting the technology, security and business continuity requirements of your organization.

- Jason Rader National Director, Network and Cloud Security
- Rob Parsons Sr. Practice Architect, Intelligent Network Security
- Juan Orlandini Chief Architect, Cloud and Data Center Transformation

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