

Greater Arizona Educational Leadership
AZBSN Arizona Broadband
Stakeholder Network

Arizona Telecommunications and Information Council
COVID-19 DIGITAL ACCESS TASK FORCE

Task Force Meeting Chat – April 18, 2022

- 0707:38:06 From Kirk Busch to Everyone: <https://www.aztechcouncil.org/event/cyber-summit-2022/>
- 07:43:41 From Mark Goldstein to Everyone: The Vernon Group has just released their report “Toward Effective Administration of State and Local Fixed Broadband Programs” with details at <https://discuss.broadband.money/c/broadband-grant-resources/toward-effective-administration-of-state-and-local-fixed-broadband-programs> and direct PDF download at <https://www.vernonburggroup.com/s/Toward-Effective-Administration-of-State-and-Local-Fixed-Broadband-Programs-041222-Final-Report.pdf> FYI.
- 07:45:53 From Mark Goldstein to Everyone: The White House recently launched their Build.gov site with details on the \$1.2T infrastructure funding package at <https://www.whitehouse.gov/build/> where you can download a comprehensive Bipartisan Infrastructure Law Guidebook PDF at https://www.whitehouse.gov/wp-content/uploads/2022/01/BUILDING-A-BETTER-AMERICA_FINAL.pdf
- 07:47:49 From Kirk busch to Everyone:
<https://azgovernor.gov/governor/news/2022/04/arizona-launches-critical-effort-enhance-infrastructure-0>
- 07:53:55 From Kirk busch to Everyone: Great to see the #STEMQueen, Kelly Greene here! COO @ SciTech Institute ...
- 07:54:48 From Mark Goldstein to Everyone: The FCC and U.S. Department of Commerce released their Equity Action Plans simultaneously on 4/14/22. The FCC’s can be found at <https://www.fcc.gov/document/federal-communications-commission-equity-action-plan> with direct PDF download at <https://docs.fcc.gov/public/attachments/DOC-382389A1.pdf> FYI. The DOC’s can be found at <https://www.commerce.gov/news/press-releases/2022/04/us-department-commerce-releases-equity-action-plan> with direct PDF download at <https://www.commerce.gov/sites/default/files/2022-04/DOC-Equity-Action-Plan.pdf> FYI.
- 08:00:41 From Drew Garner to Everyone: The ACP can bring a lot of broadband money into a state. It can give a household \$360/yr, so if AZ has enrolled 253,094, that could be \$91,113,840 year coming into the state per year
- 08:01:10 From Drew Garner to Everyone: Events, like Cindy and Nicole talked about, can really boost that
- 08:05:54 From Sophia Mayberry to Everyone: <https://www.azed.gov/technology/ODTL>
- 08:06:59 From Michael Edmonds to Everyone: I like it...
- 08:07:05 From Ilana Lowery to Everyone: Sure!
- 08:07:06 From Tracy Rexroat to Everyone: good idea
- 08:07:19 From Robert Alvarado to Everyone: Yes that works
- 08:07:21 From Karla Morales to Everyone: That would be great

- 08:07:35 From Shereka Jackson to Everyone:sure
- 08:07:39 From Mala AZ State Library to Everyone: good idea
- 08:07:44 From Amy Purdy to Everyone: Yes!!
- 08:07:52 From Shelby Brown to Everyone: Yes
- 08:08:26 From Karen Ziegler to Everyone: yes!
- 08:10:46 From Kirk busch to Everyone: Thanks Karla!
- 08:13:33 From Justin Ugalino to Everyone: <https://www.t-mobile.com/isp>
- 08:15:44 From Ilana Lowery to Everyone: Is there a \$30 plan that qualified for ACP?
- 08:16:04 From David Perdichizzi to Everyone: T-Mobile Home Internet Service from my home office. East Mesa, Brown & Elsworth - 441M down 23.5 up
- 08:16:45 From Rory Conaway to Steve Peters(Direct Message): Steve, you might have Cindy Hogan pinned on the screen.
- 08:20:13 From Paul Ross to Everyone: When you say \$50 per month, there could be an assumption in the market from a consumer perspective that it is not inclusive of fees, taxes etc. A marketing issue.
- 08:23:22 From Nicole Umayam to Everyone: T-Mobile, along with all other ISPs, will be required to clearly state pricing and performance data under the FCC's broadband "nutrition labels". This transparency is good for all users and will hopefully avoid confusion and surprise fees
- 08:26:38 From Heather Floyd to Everyone: Nicole as an ISP provider I'm very much looking forward to "Nutrition Labels". Clear communication is a benefit to all involved and leaves to a better customer relation.
- 08:26:41 From Mala AZ State Library to Everyone: They may not need the 5G Will
- 08:27:40 From Jeff Sobotka to Everyone: I need to drop at 8:30. Have a great week everyone!
- 08:29:43 From Mala AZ State Library to Everyone: Do you also offer devices at the \$10-50 co-pay as part of ACP? it is essential as know of students still using smart phone to do their homework
- 08:30:29 From Ilana Lowery to Everyone: Good program for sure! Didn't mean to sound skeptical, just wanting to know if there was an ACP program.
- 08:30:52 From Paul Ross to Everyone: Be aware that at the moment families are deciding between food, gas and internet. Internet is the first to go based on need, reminds me of the Maslow's Hierarchy of Needs.
- 08:32:12 From Mauricio Orozco to Everyone: Paul, you are absolutely correct
- 08:32:43 From Ilana Lowery to Everyone: That's great, Will.
- 08:35:04 From Nicole Umayam to Everyone: Connect Arizona collects and makes available all ACP eligible plans: <https://connect-arizona.com/internet-offers>
- 08:35:19 From Karla Morales to Everyone: I did the same thing... same experience
- 08:35:32 From Steven Burrell to Everyone: They asked me to call them... :-) I'm in Williams.
- 08:37:18 From Nicole Umayam to Everyone: Imagine trying to sign up for internet or check coverage as a new computer user with limited digital literacy skills

- 08:37:36 From Drew Garner to Everyone: In my experience, they used the personal information to 1) identify if service was in my location 2) to follow up with me if I didn't complete the sign up process.
- 08:37:42 From Ilana Lowery to Everyone: Yep, that's an issue, Nicole.
- 08:39:12 From Mauricio Orozco to Everyone: Could it be information requested depends Zip Code?
- 08:39:39 From David Perdichizzi to Everyone: any phone # would work it is more about your address
- 08:40:54 From Shereka Jackson to Everyone: Sorry everyone, I was not trying to cause a great debate!!
- 08:41:04 From Michael Edmonds to Everyone: "...\$50/month with AutoPay." <https://www.t-mobile.com/isp> (I have neighbors who are unbanked...)
- 08:41:22 From David Perdichizzi to Everyone: \$60 without autopay
- 08:42:03 From Mala AZ State Library to Everyone: W need this debate Shereka ... as Nicole says the ones who are signing up have very low tech skills.
- 08:43:09 From Debbie Kovesdy to Everyone: Mala, that is a general consensus and will continue as more sophisticated plans are put forward.
- 08:44:16 From Debbie Kovesdy to Everyone: Most people have no idea of up/down speeds. Good discussion for sure.
- 08:44:37 From Mala AZ State Library to Everyone: Yes, true Debbie...
- 08:45:32 From Debbie Kovesdy to Everyone: Yes
- 08:46:42 From Lindsay Dietz to Everyone: [Www.aachc.org/annualconference](http://www.aachc.org/annualconference)
- 08:47:02 From Jessica Novak to Everyone: Jessica Novak
- 08:47:07 From Jessica Novak to Everyone: jnovak@unitedwaytucson.org
- 08:49:23 From Debbie Kovesdy to Everyone: Thanks Steve. I will touch base with you this week about work in schools. Today I heard some interesting connections for us in this regard. but I have a 9:00 call. Thanks as always. Debbie
- 09:00:35 From Karla Morales to Everyone: Thanks everyone. Have a great week.
- 09:02:10 From Shelby Brown to Everyone: I will check with Milan - thanks! Shelby
- 09:02:25 From Mala AZ State Library to Everyone: Thanks Shebly
- 09:22:29 From Paul Ross to Everyone: I remember creating CD-I video products in the 1990s to address the technology divide.
- 09:26:25 From Paul Ross to Everyone: The Digital Divide - Jan Van Dijk
- 09:27:32 From Jessica Novak to Everyone: Thank you! Have a great week.
- 09:29:02 From Paul Ross to Everyone: Cheers, I have to go.
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